COMMUNITY UPDATE

#CrimePrevention—Be Scam Aware



www.norfolk.police.uk

Be Scam Aware - Police will NEVER contact you and ask for your bank details or ask you to transfer money or hand money over to a courier

The police will never ask you for cash or your bank details.





Norfolk Police are urging the public to be vigilant following a number of telephone scams in the area.

We are aware of reports in which victims have been contacted by fraudsters claiming to be police officers. During the calls victims are encouraged to hand over bank details, transfer money or withdraw money to hand over to a courier after being coerced into believing that they are part of an undercover police operation or that their details are part of an investigation involving card cloning. Frequently the fraudster will purport to be a police officer from the London area.

Remember:

- Police officers, banks and other government agencies will NEVER ask you to withdraw money or transfer it to another account as part of an undercover operation.
- They will **NEVER** ask you to reveal your full banking password or PIN.
- The police will NEVER send someone to your address to collect money, cards or PIN Numbers or ask you to deliver these to another location.

Try these steps if you are approached:

- **STOP** take a moment to think before parting with your money or information.
- **CHALLENGE** Could it be fake? It's ok to reject, refuse or ignore any requests, only criminals will try to rush or panic you.
- **PROTECT** Contact your bank immediately if you think you have fallen victim to a scam. Report it.





